

2021 FACT SHEET

In 2021, Howard Brown Health not only increased our public health role in Chicago through its pandemic response, but also the agency laid the groundwork for an expanded presence in the city on the North and South Sides. Last year, across our 11 clinics, Howard Brown launched new clinical programs, expanded clinical and support staff, and updated its mission and vision statements to guide our the work into the future.

OUR MISSION

Rooted in LGBTQ+ liberation, Howard Brown Health provides affirming healthcare and mobilizes for social justice. We are agents of change for individual wellbeing and community empowerment.

OUR VISION

Howard Brown Health envisions a future where healthcare and transformative social policies actualize human rights and equity for all.



2021 IN REVIEW

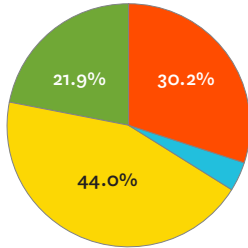
- **In December**, Howard Brown responded to the year-end spike of COVID-19 cases with **redoubled mitigation measures and expanded testing capacity**.
- **In November**, the agency completed the **expansion of the Patient Access Center and clinical care teams**, including primary care providers, nurses, and medical assistants, to accommodate the surge in patient care needs.
- **In September**, **Broadway Youth Center (BYC) moved to a new, permanent location** at 1023 W. Irving Park Road. With five floors and nearly four times the space, BYC now provides increased access to drop-in services, therapy, GED and employment, violence prevention, primary care, and housing services
- **In October**, the agency **released *Centering Community Care*, a strategic plan for 2021-2024**. The plan will guide Howard Brown through its next chapter of advancement, informing areas of targeted expansion, engagement within communities, equity and justice initiatives, and the development of sound infrastructure to respond to the community's long-term health and wellness needs.
- **In July**, **Pride Action Tank launched the LGBTQ+ South Side Needs Assessment** to gauge service needs and priorities, ultimately guiding the development of a community center led by Howard Brown, expected to open in 2024.
- **In April**, Howard Brown **began to offer transgender and nonbinary-inclusive obstetrics and gynecological care** out of its Englewood and Uptown clinic locations.
- Howard Brown began administering COVID-19 vaccines **in January** and **held Chicago's first mass vaccination in February**. In 2021, the agency **provided a total of 73,039 vaccinations against COVID-19**.

PATIENT COMMUNITY

2021 AT A GLANCE

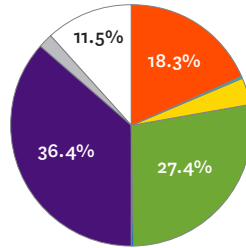


Insurance Status



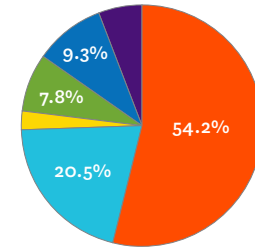
- Medicaid 30.2%
 - Medicare 3.9%
 - Private 44.0%
 - Uninsured/Self Pay 21.9%
- *17% of patients qualify for sliding scale fees*

Race/Ethnicity



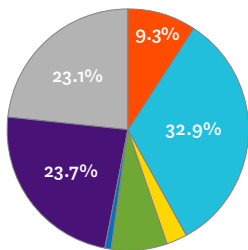
- Hispanic or Latino 18.3%
- American Indian or Alaska Native 0.5%
- Asian 3.5%
- Black or African American 27.4%
- Native Hawaiian or Other Pacific Islander 0.4%
- White 36.4%
- Multiple races 2.0%
- Unspecified 11.5%

Gender



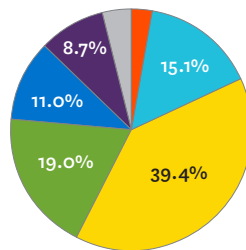
- Cisgender man 54.2%
- Cisgender woman 20.5%
- Genderqueer/gender nonbinary 2.5%
- Transgender man 7.8%
- Transgender woman 9.3%
- Something Else/Declined to Answer 5.7%

Sexuality



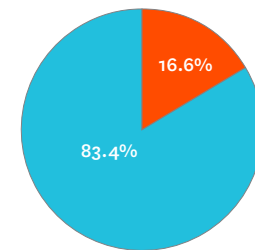
- Bisexual 9.3%
- Gay 32.9%
- Lesbian 2.7%
- Queer 7.4%
- Questioning 0.9%
- Straight 23.7%
- Something Else/Declined to Answer 23.1%

Age



- 0-18 2.9%
- 19-24 15.1%
- 25-34 39.4%
- 35-44 19.0%
- 45-54 11.0%
- 55-64 8.7%
- >65 3.9%

HIV Status



- Living with HIV 16.6%
- HIV negative 83.4%

86,052

TOTAL CLINIC VISITS

989

UNIQUE ZIP CODES OF
PRIMARY CARE PATIENTS

1,871

TOTAL CLINIC VISITS AT BYC

29,335

TOTAL PRIMARY CARE PATIENTS

34,655

TOTAL TELEHEALTH VISITS

773

UNIQUE MEDICAL PATIENT VISITS AT BYC