

A YEAR IN RESPONSE

2020 ANNUAL REPORT

Read online at
annualreport.howardbrown.org

CONTINUING TO LOOK FORWARD

The Howard Brown Health Annual Report, A Year in Response, puts the immense efforts of our staff, supporters, and community on display. On behalf of our patients, frontline workers, and communities, thank you for helping advance Howard Brown's essential mission.

"Going to Howard Brown, there is no judgement. When I've gone to other healthcare places, I felt judged if I talked about my concerns about HIV. There were times of frustration with life and with my career, but the staff of Howard Brown would always encourage me, and lift me up."



-Johnny, 33

ESSENTIAL ACTION

At the start of the COVID-19 pandemic in March 2020, we:

- Partnered with TaskForce Prevention & Community Services in the Austin neighborhood and Project Vida in the Little Village neighborhood to provide expanded medical services on Chicago's underserved West Side
- Launched mobile COVID-19 testing on the South and West Sides in partnership with Mobile Care Chicago

COVID-19 DATA

(MARCH 12 - DECEMBER 31, 2020)

64,320
SCREENINGS

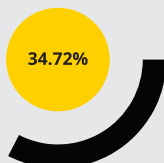
14.1%
positive results (9,062
total positive tests)

Howard Brown Health
performed **2.6%** of all
tests across the city
of Chicago

76%
of all tests were performed
on new patients

HIGHEST % POSITIVE RATES CONDUCTED IN SOUTH AND WEST SIDE NEIGHBORHOODS

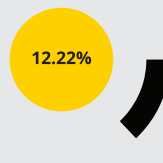
LITTLE VILLAGE



ENGLEWOOD



AUSTIN



HYDE PARK



ESSENTIAL ADAPTATIONS

All of our basic services changed to keep our patients and staff safe:

- Telehealth launched in March 2020 to keep patients engaged in care safely, providing a total of 22,603 medical telehealth visits and 14,306 telehealth visits in 2020.
- The Sexual and Reproductive Health team launched a new program to provide at-home HIV tests and safer-sex kits by mail, distributing over 1,750 kits
- In response to the rise in reports of sexual harm during the pandemic, In Power has increased the number of people served by 32% and advocated at the state level, resulting in legislation allowing FQHCs like Howard Brown to perform rape kit examinations during state-declared public emergencies.

"It was my first time ever drawing my own blood with a finger prick needle. I felt very powerful in that moment, like 'Oh, I can do this myself!'"



-Emily, 29

TRANS LIVES & YOUTH ARE ESSENTIAL

Howard Brown remained committed to supporting trans and nonbinary lives and centering the needs of youth:

- The Surgical Navigation program assisted 259 clients in navigating gender-affirming surgery, resulting in 16 surgeries.
- Between March and December 2020, Broadway Youth Center (BYC) saw an 34% increase in youth accessing drop-in services.

"BYC caught me at the perfect time where I was able to avoid common health issues that people like me face. I had the knowledge and resources to avoid HIV and other things because I learned so much at a young age. I'm thankful for that. This is why I think BYC has saved my life."



-Yordana, 22

ESSENTIAL GROWTH

Even during times of difficulty, Howard Brown continued to look ahead:

- In 2021, a five-floor, 20,000-square-foot facility at 1023 W. Irving Park Road will become the new permanent home for the Broadway Youth Center, capacity by 140%.
- The future clinic location for Howard Brown Health Halsted at 3501 N. Halsted will more than double the capacity of the existing Lakeview clinic for primary care appointments, provide additional space for walk-in sexual and reproductive healthcare, and house our first North Side dental clinic and wraparound and behavioral health services.
- The Rebuild Illinois infrastructure bill, signed into law by Governor J.B. Pritzker in September 2019, includes a \$15 million appropriation for Howard Brown to build a new South Side LGBTQ community center that includes new healthcare and social services.