




2016 Annual Report




Howard Brown
Health




 **Howard Brown Health Clark**


 **Howard Brown Health Sheridan**


 **Broadway Youth Center**


 **Howard Brown Health Halsted**

 **Howard Brown Health 55th St.**

 **Howard Brown Health 63rd St.**

 **Brown Elephant Andersonville**

 **Brown Elephant Lakeview**

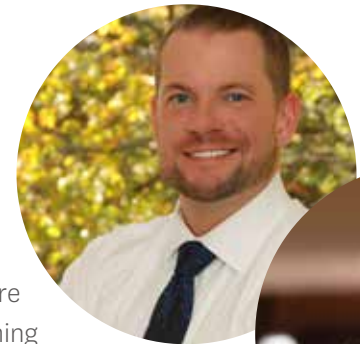
 **Brown Elephant Oak Park**



Dear friends,

Thank you for your support of Howard Brown Health's work to reduce health disparities for LGBTQ people. When we talk about healthcare equity for lesbian, gay, bisexual, transgender, and queer people, what we're fundamentally addressing is access: access to providers and services that are uniquely suited to our patients; staff that understand where a patient is coming from and who will work with them to plan for their health. At Howard Brown, 2016 was dedicated to increasing access to our innovative model of healthcare by focusing on affordability, service integration, and proximity.

By modifying our sliding-scale fee, Howard Brown is making visits to our clinics easier for people concerned about their budget. We see everyone, regardless of their ability to pay, and with our lowest nominal fee now just \$5, seeing a provider is more accessible than ever.



In 2016, we published our first Community Impact Report, and when we examined our service model and patient outcomes documented in it, we saw a pattern: our patients fare better when we holistically address the health of their minds, bodies, and souls. The data are clear: our patient-centered medical home – an integrated approach to wellness, offering on-site behavioral health and social services, in addition to affirming primary care services and community intervention and prevention strategies – results in vital and sometimes life-saving impact on LGBTQ health in Chicago.

Perhaps most importantly, Howard Brown Health has expanded its footprint in the Windy City. This year, we embarked on an ambitious plan: *Out in the Neighborhoods* ensures LGBTQ people across Chicago have access to affirming, non-judgmental, and high-quality health and wellness services. In addition to our flagship clinic in Uptown, we have added new clinics in Rogers Park, Englewood, and Hyde Park and added capacity to our clinic in Lakeview. In 2017, we are moving Broadway Youth Center to a dedicated home in Buena Park that allows for increased services and hours. This ambitious growth brings us closer to wherever our patients live, embedded in more communities that need a place that is safe, accepting, and proactive about their health.



Thank you for supporting Howard Brown, our doors are open to you, wherever you may live, and wherever you are in your healthcare goals.

Duke Alden, Board Chair

David Ernesto Munar, President and CEO

LEADERSHIP

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David Ernesto Munar President and CEO	Kristin Keglovitz Baker, PA-C Chief Operating Officer	Magda Houlberg, MD Chief Clinical Officer
Michelle Wetzel, JD Sr. Vice President of Policy, Strategy, & Business Development / General Counsel	John McElwee, CPA Chief Financial Officer	Julius Pearson, JD Vice President of Human Resources, Diversity and Inclusion
	Andie Baker Vice President of Center for Research, Education, and Advocacy	

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“ Howard Brown has helped me to feel internal happiness. They helped me understand that who I really am should be shown to the world and not hidden. Coming here is like coming home and receiving the support you get from your loved ones. ”
-Angelina

“ I’m a performing artist, and rely on Howard Brown’s sliding-scale fee to be able to see my provider. I get what I need but the spirit of the place is what keeps me coming back. I am never judged for who I am – it feels like more than just medical care. ”
-Erik





6500 N. Clark St.
Chicago IL 60626 | 773.388.1600

Monday: 9 a.m. – 7 p.m.
Tuesday: 10 a.m. – 7 p.m.
Wednesday: 9 a.m. – 7 p.m.
Thursday: 9 a.m. – 7 p.m.
Friday: 9 a.m. – 5 p.m.
Saturdays: 9 a.m. – 3 p.m.

Provided services to 1,501* people in 2016

Medical Providers

Alfred Torrence, MD,
Site Medical Director
Eric Christoff, MD
Magda Houlberg, MD
Rick McEwan, NP
Michelle Moore, NP
Daniel Wood, NP

Behavioral Health

Erika Bielenstein, MA/NCC
Megan Marker, LCSW

Services Offered

Behavioral Health Services
HIV Prevention/Treatment
Hepatitis Services
Insurance Navigation
Pharmacy
PrEP/PEP Navigation
Primary Care
Sexual Assault Survivor Services
Social Services
Walk-in Sexual Health Clinic



Howard Brown custom built the far north side clinic with our patients’ needs in mind. Now offering a Sexual Health Walk-in Clinic, the new space is ready to serve the diverse residents of Rogers Park and surrounding areas.

Howard Brown Health Clark is open at full capacity. A result of Howard Brown’s designation as a Federally Qualified Health Center, the clinic opened in 2015 offering limited services until December 2016. The 15,000-square-foot facility includes 12 exam rooms, counseling rooms and space for other services. Howard Brown shares the building with Gerber/Hart Library and Archives, which offers visitors and range of literary, cultural and historical preservation programming. Together the two organizations are creating a uniquely affirming destination for the LGBTQ community.



We bolstered our commitment to treat hepatitis C. In 2016, Howard Brown Health streamlined the process to support screening, diagnoses, health education, monitoring, insurance navigation, and treatment for people living with hepatitis C (HCV). After several months of planning, we launched a new process to triage care for those most in need of treatment. In 2016, we hired a care coordinator who’s entirely devoted to the HCV project, allowing us to have better prioritization and triaging of patients with the highest need for medical treatment, resulting in 34 people being cured between July and March. In addition, we successfully enrolled 17 patients with hepatitis C eligible for treatment coverage through the AIDS Drug Assistance Program.



4025 N. Sheridan Rd.
Chicago IL 60613 | 773.388.1600

Monday – Thursday: 9 a.m. – 7 p.m.
Friday: 9 a.m. – 5 p.m.
Saturday: 9 a.m. – 3 p.m.

Provided services to 13,254 people in 2016

Medical Providers

Cori Blum, MD,
Site Medical Director
Sarah Assian, PA-C
Cory Brown, MD
Cathy Creticos, MD
Michelle Evers, NP
Sara Flanagan, NP
Aiden Harrington, CNM
Magda Houlberg, MD
Kristin Keglovitz Baker, PA-C
Josh Lopez, NP
Graham McMahon, MD
Andy Zalski, MD

Behavioral Health

Kelly Ducheny, Psy.D.
Director of Behavioral Health Services
Stacy Agosto, LCSW
Nick Branock, LCSW
Liza Brockway, LCSW
Hugh Cole, LCSW, CADC
Melisa English Bailey, Psy.D.
Sara Hays, LCSW, CADC
Kimberly Lux, LCSW
Joey Metler, LCSW
Kristin Reitz, LCSW
Sonila Sejdaras, Psy.D., LCSW
Hayley Van Serke, Psy.D.
Andrea Stein, LCSW
Trover Wilson, LCSW, CADC, MISA



Our busiest and most established clinic in Uptown is the hub of our behavioral health and social services, and boasts the highest number of patients per year for Howard Brown.



Walk-in visits increased exponentially. In 2016, our Sexual Health Walk-in Clinic experienced a 40% increase in visitors. This increase in patients has a broad impact on public health in Chicago and gives us the opportunity to see patients on their schedule.

We offer sterile syringe access to our transgender and gender non-conforming clients.

Howard Brown partnered with the Chicago Recovery Alliance to launch the Safe Harbor Incorporating Needle Exchange (SHINE) program in our After Hours clinic for trans and gender non-conforming (TGNC) people. SHINE was developed as a harm reduction initiative and will dramatically increase clean needle access for TGNC people. SHINE is unique as a trans-affirmative program within a Federally Qualified Health Center.



Young people are supported in their health goals. In 2016, Howard Brown increased the number of youth ages 8-16 who received psychotherapy and the number of families who received support to initiate hormone therapy for TGNC youth under 18.

Our ongoing research studies provide vital information to pave the way for innovation in LGBTQ health.

Dozens of studies involve participants from all over the city and region to improve access to PrEP, assess the needs of transgender women of color, and advance HIV prevention, substance use treatment, and healthcare communication strategies, among other areas of investigation.

Services Offered

Behavioral Health Services	Pharmacy	Sexual Assault Survivor Services
HIV Prevention/Treatment	PrEP/PEP Navigation	Sexual Health Walk-in Clinic
Hepatitis Services	Primary Care	Social Services
Insurance Navigation		

*Startup year



4009 N. Broadway
Chicago IL 60613 | 773.388.1600

Monday, Tuesday, Thursday, Friday:
Social Services, 9 a.m. – 5 p.m.
Clinical Services, Noon – 7 p.m.
Group Services, varied schedule
posted online at www.howardbrown.org

Provided services to 1,194 young
people in 2016

Medical Providers

Cori Blum, MD,
Site Medical Director
Erica Gaddy, NP

Behavioral Health

Kira Weidner, Psy.D.

Services Offered

Basic Needs
Behavioral Health Services
Computer Lab
Day Respite
Drop-in Services
GED Classes
Insurance Navigation
PrEP/PEP Navigation
Primary Care
Reproductive Healthcare
Sexual Assault Survivor Services
Social Services
Violence Prevention
Walk-in STI Clinic



Broadway Youth Center

The Broadway Youth Center (BYC) provides LGBTQ affirming healthcare, essential services, and a safe space for adolescents and young adults made vulnerable by homelessness and other life challenges. With expanded service offerings, longer hours and a new facility unveiled in 2017, BYC is poised to make a greater impact on the lives of LGBTQ youth than ever before.



New dedicated home. After being located in temporary space for several years, BYC moved to 4009 N. Broadway in 2017. The new facility will allow BYC to broaden vital services for young people experiencing homelessness, including drop-in and day respite, storage lockers, insurance navigation, a computer lab, in-house laundry services, shower facilities, classrooms, and expanded health promotion services.

Howard Brown initiated the first LGBTQ-specific sexual assault response program in the nation. The program addresses the unique needs, identities, and lived experiences of our community's sexual assault survivors from a holistic and integrative perspective. The new program, called in.power*, offers crisis intervention, short-term case management, support groups for youth and adults, sexually transmitted infections screening/treatment, and prevention services for people who have endured sexual assault. The program will incorporate legislative outreach to advocate for laws that streamline medical responses to sexual assault.



3245 N. Halsted St.
Chicago IL 60657 | 773.388.1600

Monday: 9 a.m. – 5 p.m.
Tuesday: 10 a.m. – 7 p.m.
Wednesday: 9 a.m. – 7 p.m.
Thursday: 9 a.m. – 7 p.m.
Friday: 9 a.m. – 5 p.m.
First and third Saturdays:
9 a.m. – 3 p.m.

Provided services to 9,225 people in 2016

Medical Providers

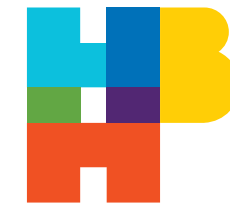
Patrick Gibbons, DO,
Site Medical Director
Abbey Baus, PA-C
William Kvasnicka, PA
Darcie McDonough, NP
She Zhao, NP

Behavioral Health

Katie Jensen, LCSW
Lindsey Martin, LSW

Services Offered

Behavioral Health Services
HIV Prevention/Treatment
Hepatitis Services
Insurance Navigation
Pharmacy
PrEP/PEP Navigation
Primary Care
Sexual Assault Survivor Services
Social Services



Howard Brown Health Halsted

In the heart of Lakeview, offering affirming healthcare services on Halsted St. makes this clinic a convenient medical home for residents and visitors of Chicago's Boystown neighborhood.



More space for patient care. Completion of the expansion project at Howard Brown Health Halsted allows us to accommodate more patients and reduce appointment wait times. The clinic now includes a total of 10 exam rooms. The expansion was completed with no interruption to patient care.

We integrate mental health into the medical visit as part of our commitment to offer patients comprehensive primary care. This year, our behavioral health team has significantly deepened the integrated care Howard Brown offers medical patients. Behavioral Health Consultants (BHCs) are now embedded in primary care teams to offer screening, brief and interventions and referrals to patients during their medical visit, with plans to expand the team of BHCs in 2017.





Howard Brown Health 55th St.

1525 East 55th St.
Chicago IL 60615 | 773.388.1600

Monday: 3 – 8 p.m.
Thursday: 1:30 – 6 p.m.

Provided services to 237* people from
May 2016 through February 2017

Medical Providers

John Schneider, MD,
Site Medical Director
Andrew Richardson, NP

Services Offered

Case Management
HIV/STI testing
Insurance Enrollment
Primary Care
Patient Navigation
Sexual Health Services
Sexual Assault Survivor Services

Our newest clinic in Hyde Park is growing. Currently housed in a temporary space with two providers, we're drawing plans to provide care all week at an expanded clinic location planned for mid-2017.



Partners for better health. At Howard Brown Health 55th St., we are building capacity to meet the needs of young gay men from lakefront communities on the South Side. Working in partnership with the University of Chicago's Center for HIV Elimination, Howard Brown is braiding clinical care and services with the Center's testing, outreach, and group services to turn the tide of HIV among young southsiders.



*Startup year



Howard Brown Health 63rd St.

641 W. 63rd St.
Chicago IL 60621 | 773.388.1600

Monday: 9 a.m. – 5 p.m.
Tuesday: 11 a.m. – 5 p.m.
Wednesday: 9 a.m. – 7 p.m.
Thursday: 9 a.m. – 7 p.m.
Friday: 9 a.m. – 3 p.m.
First and fourth Saturday of
the month: 9 a.m. – 3 p.m.

Provided services to 1,023* people from
May 2016 through February 2017

Medical Providers

Maya Green, MD,
Site Medical Director
Kendrick Clack, NP
Zyra Gordon-Smith, NP
Shemeka Irby, PA-C

Behavioral Health

Laura Craig, Psychiatrist
Britt Hogden, LSW

Services Offered

Behavioral Health Services
Community Outreach
HIV Prevention/Treatment
Hepatitis Services
Insurance Navigation
Peer Support
PrEP/PEP Navigation
Primary Care
Sexual Assault Survivor Services
Social Services

*Startup year

Our Englewood clinic opened in May 2016, helping to fill a gap for affirming and LGBTQ-friendly health and wellness services on the South Side of Chicago.



Our Englewood clinic is open for business. Howard Brown Health 63rd St., solidified its place in the neighborhood in August with its festive open house. Attended by hundreds of community members and supporters, the event introduced Howard Brown to its new Englewood neighbors.

Our AIDS United outreach team is one of three in the nation. With financial support from AIDS United, Howard Brown Health 63rd St., provides a peer-based program to help HIV-positive women of color engage or re-engage in clinical care and services. As one of only three U.S. sites selected for the federal program, we are deeply honored to help AIDS United define a successful model of care appropriate for women of color who are disproportionately affected by HIV/AIDS.



No More Shame and Blame. In October, Howard Brown Health hosted government officials including Dr. Deborah Birx, Ambassador-at-Large for Global AIDS Efforts, Congresswoman Robin Kelly, and Congressman Mike Quigley, for a free event and discussion on HIV stigma.






The Brown Elephant

The Resale Shop of Howard Brown Health Center

Lakeview

3020 N. Lincoln Ave.
Chicago IL 60657 | 773.549.5943

Seven Days a Week
10 a.m. – 6 p.m.
Friday & Saturday Open Until 7 p.m.

Andersonville

5404 N. Clark St.
Chicago IL 60640 | 773.271.9382

Seven Days a Week
11 a.m. – 6 p.m.
Friday & Saturday Open Until 7 p.m.

Oak Park

217 Harrison St.
Oak Park IL 60304 | 708.445.0612

Seven Days a Week
11 a.m. – 6 p.m.
Friday & Saturday Open Until 7 p.m.

Howard Brown's chain of Brown Elephant stores harness the compassion and generosity of our community – and a zeal for vintage shopping – to generate unrestricted operating revenue for our healthcare and wellness mission.

Our elephants move! Now with three moving vans rolling seven days a week, our dedicated crew of drivers and movers crisscross the city to pick-up donated furniture from charitable people de-cluttering their lives. To learn more or to schedule a pick-up, go to howardbrown.org/brown-elephant or call 773.549.5943 ext 1.

The Brown Elephant stores are busy. In 2016, generous donors and shoppers exceeded previous contribution levels and helped the stores generate 12% more revenue to help support Howard Brown's vital health and wellness services.

The Brown Elephant experience. At the Andersonville Brown Elephant, we completed a renovation of the interior and added a new stage for displays and events. The stage pays homage to the building's turn-of-the-century heyday as a grand movie theater. With historical molding and architectural details, the resale floor doubles as Howard Brown's "living room" for community events, educational seminars, and agency-wide gatherings, including Howard Brown's annual meeting.




Howard Brown Health

COMMUNITY ENGAGEMENT

Through various events in 2016, Howard Brown engaged its supporters and strengthened the fabric of our community citywide.

The Big Orange Ball has quickly become a signature event for Howard Brown Health, with attendees making the most out of the opportunity to dress up for a good cause. 2016's event featured RuPaul's Drag Race season eight winner, Bob The Drag Queen as the host.

Garden of Eve, Howard Brown's spring fundraising gala for LBQ women, trans people, and allies is always the event of the season. In 2016, the event featured an aerialist, with music provided by Chicago's hottest DJs from Slo 'Mo.

The ribbon-cutting event commemorating the completion of the construction of our Rogers Park clinic featured remarks by U.S. Senator Dick Durbin and Congresswoman Jan Shakowsky, along with other local officials, community members and staff.

Our 2016 Annual Meeting, held at our Brown Elephant store in Andersonville, celebrated the completion of the store's renovation, and was an opportunity to honor Howard Brown staff and community partners.

Opening our clinic in Englewood was a milestone for Howard Brown Health in 2016. The ribbon-cutting event was attended by over 200 supporters including 20th Ward Alderman Willie B. Cochran; Illinois State Senator Jacqueline Y. Collins, 16th District; Radio Talk Show Host Cliff Kelley from WVON 1690 AM; Radio Host Joe Soto V-103 FM/ Clear Channel; and Grammy Award nominated DJSteve "Silk" Hurley. By bringing affirming, quality healthcare to the south side of Chicago, more people will gain access to Howard Brown's full-spectrum of services.

FINANCIAL STATEMENTS

STATEMENTS OF FINANCIAL POSITION

ASSETS	2016	2015
Cash and cash equivalents	\$ 12,711,639	\$6,489,139
Patient accounts receivable	5,845,673	3,070,825
Pledges receivable	373,119	205,284
Inventories	315,111	413,351
Prepaid expenses and other receivables	440,977	22,695
Total current assets	19,686,519	10,201,294
Property and equipment, net	7,300,563	2,880,163
Construction in progress	255,309	N/A
Other assets	1,347,673	1,187,886
Total assets	\$ 28,590,064	\$ 14,269,343

LIABILITIES AND NET ASSETS

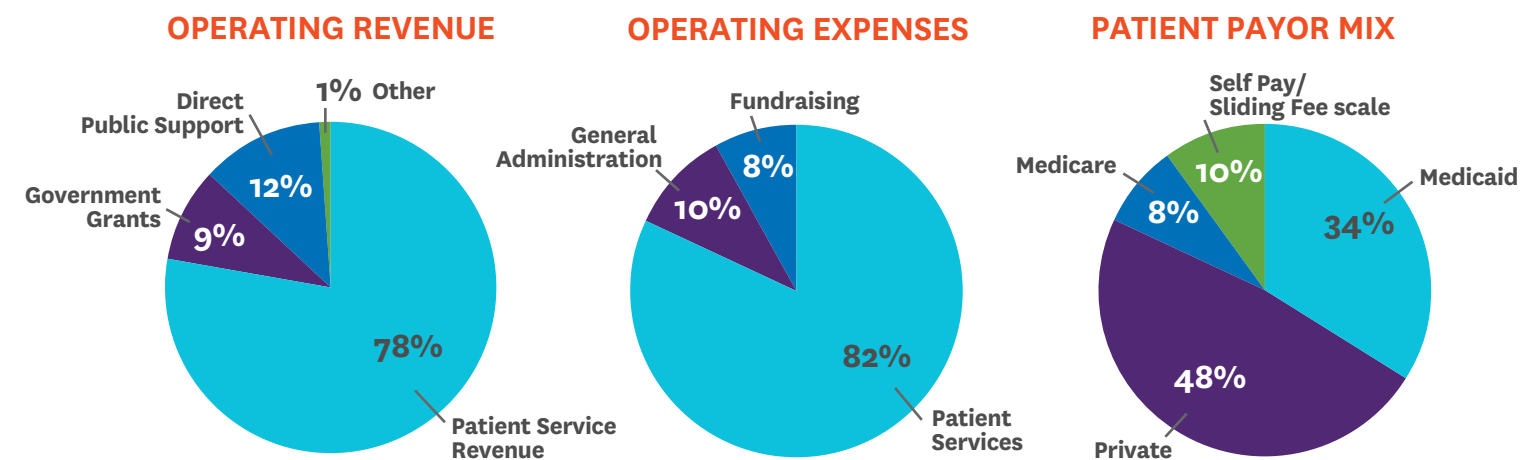
Current liabilities	\$ 7,395,683	\$ 2,267,515
Long-term debt, less current maturities	2,655,562	3,094,220
Total liabilities	10,051,245	5,361,735
Net assets		
Unrestricted	17,976,359	8,478,053
Temporarily restricted	562,460	429,555
Total net assets	18,538,819	8,907,608
Total liabilities and net assets	\$ 28,590,064	\$ 14,269,343

STATEMENT OF ACTIVITIES

REVENUES, GAINS AND OTHER SUPPORT	2016	2015
Net patient service revenue	\$ 41,571,795	\$ 29,496,001
Government contracts	5,031,979	4,388,928
Direct public support	6,635,735	4,866,079
Other income, including Alliance income	377,909	764,080
Total revenues, gains and other support	\$ 53,617,418	\$ 39,515,088

EXPENSES

Program expenses	\$ 36,136,641	\$ 28,094,260
Fundraising expenses	3,482,304	3,069,177
General and administrative expenses	4,367,262	3,535,302
Total expenses	\$ 43,986,207	\$ 34,698,739
Change in net assets	9,631,211	4,816,349



For the fiscal years ending June 30, 2016 and June 30, 2015. All numbers trace to audited financial statements.

THANK YOU TO OUR GENEROUS DONORS

The following people made a gift from July 1, 2015 through June 30, 2016.

\$200,000 +	Timothy Boudreau Centene Corporation Chicago Beverage Systems, LLC The Chicago Community Foundation Mark Cozzi & James Goeke Cushman & Wakefield George M. Eisenberg Foundation for Charities Harmony Health Plan Janssen Pharmaceutical Companies Leather Sins NFP The Lehman-Stamm Family Fund Lloyd R. Loback Mesirow Financial MillerCoors Daniel Nack Mary Pierson Pride Action Tank Aaron Richardson The Siragusa Foundation Steamworks Baths Whole Foods
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\$5,000-\$9,999	AbbVie Employee Engagement Fund Abe and Ida Cooper Foundation Anonymous Blue Cross Blue Shield Association

Trident International Windy City, NFP Roger Trinh & Jack Tusk
\$1,000-\$2,499
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\$500-\$999
Duke Alden, J.D. Jess Alexander Anonymous (4) Kristin Keglovitz Baker, PA-C & Bridget Baker The Bank of America Charitable Foundation, Inc. Bank of America United Way Campaign Kevin Betz Wayne T. Bradley & Richard N. Peterson Carl Branch

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Gavin T. Stewart
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Mr. Garrett Taliaferro
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N. Charles Thomas
Miguel Torres
United Way of Southeastern Michigan
Dennis Vetter & Steve Howard
Peter & Tricia Warns
Peter H. Watson
C. M. Weldon-Linne, MD & Madeleine M. Weldon-Linne
Michelle Wetzel
Ada Woo
Mark Wayne Wuchte
Jennifer Yeaton



We regret any errors or omissions.
To report an error, please contact us at 773.572.6988.

IN-KIND DONORS 2016

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Allure Skin & Laser Center
Aloft Circus Arts
Americares
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Back 2 School Illinois
Chenis Biedzinski
Gretchen Bohling
Michael Browning
The Campus Kitchen at Northwestern University
The Chicago Outfit Roller Derby
Noel Cross
Crowe Horwath LLP
Sky Cubacub
Dapper & Urban
Colin Davis
Gabrielle Davis
Digital Kitchen
Direct Relief
The Discover Brighter Futures Fund
Discover Pride
Do312
Early to Bed
Elizabeth Dooley
Stephanie Dooley
Angela Fegan
Fitness Formula Clubs
Kat Fitzgerald
Food For Thought Catering
Forbidden Root

Fred Astaire Dance Studio
Free Street Theater
George L. Jewell Catering Services, Ltd.
The Geraghty
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