



Howard Brown Health Center

Annual Report 2005

Leader

Innovator
Partner

It is my pleasure to present to you our annual report for fiscal year 2005. This has been a year of tremendous change, new challenges, and planning for the future.

Welcome



Michael C. Cook
President and CEO

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Howard Brown Health Center continues to be a leader and innovator in lesbian, gay, bisexual, and transgender (LGBT) health care, addressing the unique needs of this community. Frankly, we are providing an array of programs and services that no other LGBT health facility in the country is able to. Providing holistic, culturally competent medical services, behavioral health and social service programs, and research initiatives, delivered by diverse and qualified licensed doctors, nurses, health care practitioners, and nationally renowned research professionals, enables us to set the standard for LGBT health and wellness

services. Our programs along with our four resale shops where we can provide clothing and other essentials to someone trying to escape an abusive relationship, a person with AIDS, or a homeless youth combine to create one of the most comprehensive and unique models of care in the country.

This year, we proudly opened the Broadway Youth Center (BYC). The BYC allows us to provide care for some of the most vulnerable members of our community: homeless and runaway youth, and LGBT and questioning youth between the ages of 12 and 24. Combining medical care with social services, members of the BYC staff provide these young people with services in a barrier-free and affirming environment.

2005 was also the beginning of our collaboration with the Lesbian Community Cancer Project (LCCP). This collaboration reinforces our commitment to the women of our community, and has given us the opportunity to better serve the entire

LGBT population. We believe in LCCP's mission, and know that our working together to educate and serve our community has made both of our organizations stronger.

None of what we do every day would be possible without our dedicated staff, who in 2005, were privileged to reach more than 30,000 men, women, and youth from our community. Scattered throughout this report you will see only a handful of the 150 remarkable individuals who work every day to make Howard Brown a world-class

organization. Those who provide medical services, counseling, community outreach, and case management; those compiling research statistics, working at the Brown Elephant, as HIV counselors, and at the reception desk...all of them contribute equally to our success.

We are committed to our mission, committed to providing the most basic of human rights: quality health care for all who seek it. We will continue to expand our programs and services, working closely with other community-based organizations, enabling us to serve more members of our community – from the youngest to the most senior, from those in dire need of healthcare services to those looking for preventive care. As I begin my tenure as Howard Brown's President and CEO, I look forward to the challenges and changes ahead, and hope that you will be there with me.

A handwritten signature in black ink that reads "Michael".

Medical Services



“Educating the next generation of medical providers on how to deliver culturally competent care is one of the most important things we do.”

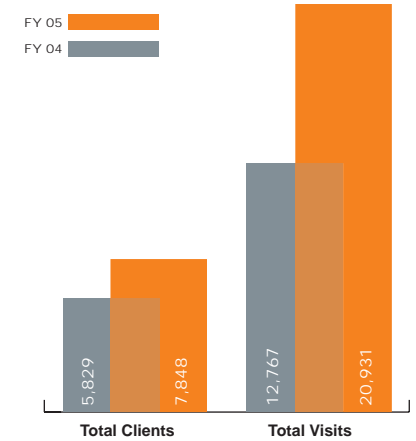
Leigh Roberts, M.D.
Medical Director



Mark Hodar
HIV/STD Services Manager

Howard Brown Health Center is committed to providing culturally competent care and services for LGBT and minority communities. Clients are able to access our services, regardless of whether they have health insurance coverage, at any one of our three locations: the main location on Sheridan Road, our Triad practice at Illinois Masonic Hospital, and the Broadway Youth Center serving clients age 12 to 24. We currently have more than 7,000 active clients accessing health care, for a total of more than 20,000 patient encounters (see table). Of these, 1218 are HIV positive adults, and 66 are HIV positive youth. During FY 2005 uncompensated medical care grew to become the largest item in Howard Brown's medical budget, growing from 15.6% to 21.4% of medical charges.

With a staff of doctors, nurse practitioners, physician assistants, nurses, nutritionists, and massage therapists, we are able to provide a comprehensive array of services. Today's LGBT population is no different than the population at large: we are concerned about living healthier lives, preventing heart disease, diabetes, and chronic illness, and doing so by accessing health care on a regular basis. Just as it did more than 30 years ago, Howard Brown is addressing the most current issues facing the men, women, and youth of our community – and doing so with state-of-the-art comprehensive health care services. While new AIDS diagnoses have decreased, life spans for persons with HIV are increasing due to advances in treatment. All of our physicians are certified in Family Medicine, Internal Medicine, or Adolescent Medicine, experts in the field of HIV medicine



certified by the Academy of HIV Medicine, and specialize in youth, men, women, and transgender issues.

Nearly 3,000 people access services through our walk-in HIV testing/STD clinics each year. The walk-in clinics provide individuals an opportunity to meet with health educators and prevention specialists, get tested and treated for HIV and STDs, and receive referrals for primary care, substance abuse counseling, individual counseling, case management, research opportunities, and alternative therapy services.

We place a high priority on education at Howard Brown. During the past year, we had eight medical students, 14 residents, and a nurse practitioner student. By teaching young health care professionals, we are ensuring that culturally competent care will be accessible not only at our facilities, but at facilities throughout the country.

Behavioral Health and Social Services

The programs of our Behavioral Health and Social Services department complement the medical care programs at Howard Brown, and provide integrated care addressing the entire individual.

In addition to individual, couples, family, and group psychotherapy, specific programs address same-sex domestic violence and substance abuse. Services are provided by licensed clinicians including four psychologists, four licensed clinical social workers – two of whom are certified alcohol and drug counselors – and a licensed clinical professional counselor. A part time staff psychiatrist focuses on complicated cases. During the past fiscal year 339 patients received care in our behavioral health programs, completing 5392

visits. An additional 471 visits were completed for initial assessments.

Our case management program serves more than 250 individuals. Our seven case managers averaged more than 1,100 patient contacts per month during 2005, providing assistance with housing, financial needs, and activities of daily living. Our staff works to assure seamless linkages to primary medical care, mental health, and substance abuse treatment, and continues Howard Brown's reputation as a leader in HIV social services.

Just as we do for our medical services, Howard Brown offers all of our behavioral health clinical services at no cost or on a sliding fee scale for

uninsured or underinsured clients. And just as we have always done with our medical services, we continue to be at the forefront of cutting-edge programming. Wellness and support groups addressing HIV issues, living with AIDS, hepatitis C infection, grief, transitioning genders, and surviving domestic violence are offered every day at Howard Brown. This year, we began the Crystal Clear program, a unique intensive outpatient and treatment program specifically designed for members of the LGBT community dealing with methamphetamine abuse and dependence. Funding by the Chicago Department of Public Health makes this program available to uninsured and underinsured members of our community at no cost.

"I am working with a young man who came to us with a history of severe, catatonic depression. He had a great deal of shame about being gay as well as a prevailing sense of self-destruction. He was drinking too much and frequently ended up having anonymous and risky sex in back rooms. As we began to work together, I found once again how perfect Howard Brown is for unraveling people's trauma and connecting them to services. I was able to get him to one of our medical providers where he received a clean bill of health. We worked on sexual safety as well as a chain of complex depression and anxiety issues. Over the course of many weeks he has done an amazing turnaround: sobriety, improved mood, conscientious relationship decisions. Recently, he told me he had started 'volunteering at Howard Brown in order to give something back.'"

Thomas Yore, Psychotherapist/Primary Care Social Worker



Vanessa Ford, "Recovering with Pride" Program Coordinator



Maggie Nava
Case Manager

Recognizing that LGBT youth are at dangerously high risks for health disparities, Howard Brown developed a weekly drop-in program in 1995 to offer youth comprehensive health services in a friendly, empowering environment. The program, which was open Friday evenings in Chicago's Lakeview community, provided youth with medical care, crisis intervention counseling, HIV and STD testing, education and support groups, and volunteer opportunities. Despite its success, feedback from youth across Chicago indicated that the services of our drop-in were necessary more often than once per week.

In response to this need, we collaborated with Teen Living Programs, The Night Ministry, and Children's Memorial Hospital to open the Broadway Youth Center (BYC) in October 2004. By placing several youth-serving organizations under one roof, and combining medical care with social work in a barrier-free environment, the BYC has changed the landscape of how services are delivered to youth ages 12 to 24 in Chicago. The BYC seeks to improve the health of young people through the delivery of on-site medical care and behavioral health services, to support the healthy development of young people through their active participation in disease prevention and youth empowerment programming, and to promote the quality of young people's lives through the provision of services and referrals that meet their basic human needs.

In order to meet these goals, the BYC offers a variety of free daily services, including medical care, with links to additional primary and specialty care services at Howard Brown's main facility; HIV and STD testing and counseling; confidential family planning; counseling; support groups; case management; housing assistance programs; educational and vocational training; community-based health outreach; and drop-in programming providing basic needs services such as food, clothing, showers, and laundry. The BYC is also home to the nation's first LGBT-specific mentor program. The goal of the mentor program is to promote healthy relationships between youth and adult members of the LGBT community by creating one-on-one matches that are mutually beneficial.

Howard Brown is proud to be one of fourteen federally funded Ryan White Title IV Care Programs, offering youth living with HIV complimentary medical care, counseling, support groups, and case management services.



Charles Long
PATH Case Manager

"The Broadway Youth Center has changed the way LGBT and homeless youth are treated in Chicago."

Rob Garofalo, M.D.
Director of Youth Services



Youth Services

A snapshot: What's going on at The Broadway Youth Center?

- 4209 contacts have been made during our daily youth drop-in program, which provides basic need services such as food, clothing, and showers, and social support
- 440 total medical contacts
- 1750 youth have received anonymous HIV testing and STD screening. We are the largest Chicago provider of these services for youth. An astounding 80% of these youth return for their results – double the national return rate for youth
- 312 clients have accessed crisis intervention and drop-in counseling services
- 738 youth participate in our evening support and social groups, including coming-out discussion groups, support groups for transgender youth, and support groups for HIV positive youth
- 42% are from communities of color
- 175 HIV+ youth are in the PATH program



Chandra Matteson
Clinical Research Nurse



Research

Howard Brown is a national leader in community-based research, conducting studies on behavioral interventions, youth and women's health issues, and a host of clinical research trials. We are currently running five behavioral studies, two of which are with youth, and all relate to HIV or risk. Of our clinical research studies, three specifically target youth and all allow enrollment down to age 18. Nine of the clinical research studies are HIV related.

Our two largest behavioral studies are testing interventions designed to slow the spread of HIV. Participants in Project MIX are men who have sex with men who also use substances while engaging in high risk sexual behaviors. The Treatment Advocate Program (TAP) Study is testing the effectiveness of one-on-one peer counseling for HIV+ men, by HIV+ men.

The primary research initiative centering on youth is the development of a large-scale longitudinal study of methamphetamine initiation and use among 16-24 LGBT youth. The study

is designed to understand cognitive, psychological, and social factors related to initiation, maintenance, and resistance to use.

Results from these studies will prove invaluable to the development of effective intervention programs.

The fastest growing area of research at Howard Brown is our clinical research program. Since 2000, we have conducted more than twenty clinical research trials, ranging from Phase I to Phase IV. We are currently running ten studies, including investigational prevention vaccinations, a feasibility study of self-administered post-exposure prophylaxis, and active treatment of LGBT primary care concerns. Growth in clinical research will continue in areas of aging, youth, and HIV/STD treatment options.

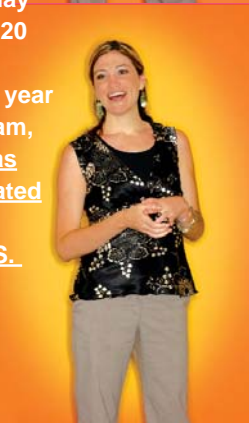
We continue to search for new ways to expand our research program. We are currently exploring research opportunities in lesbian health by collaborating with the Lesbian Community Cancer Project (LCCP) and Alicia Matthews, Ph.D. of the University of Illinois at Chicago on the development of a Cancer Survivor Center for LGBT people. Our vision is a center that would provide specialized post-cancer treatment through assessment and referrals. A comprehensive, longitudinal database would be created by tracking post-cancer treatment, providing a rich source of data to study the efficacy of these treatments.



Natalie Nickel
Clinical Research Manager



In 1983, Howard Brown was chosen by the National Institutes of Health (NIH) to participate in a nationwide study of the natural history of HIV and AIDS in gay and bisexual men. Known as the Multi-center AIDS Cohort Study (MACS), it is the largest epidemiological study in the world on sexual practices and how they relate to the transmission of HIV. The study enrolled more than 6,000 participants across four sites in the United States through 2003. This study continues today at Howard Brown – more than 20 years later – with 300 active participants who come twice a year for an interview, a physical exam, and lab work. This research has resulted in the most sophisticated and complete dataset on the natural history of HIV and AIDS.



Carol Farro
Project Coordinator, "Project Mix"

Howard Brown Health Center was the first community-based organization to secure approval and linkage agreements to conduct off-site HIV testing in bars, clubs, bathhouses, and other venues where some members of the LGBT community meet. We have developed a rapport with clients and created a safe environment for them to receive sensitive and caring peer-based HIV counseling and testing that has resulted in a remarkable post-test return rate of more than 85% – almost double the national rate. The outreach testing program has one of the highest HIV seropositivity rates (3.5%) among

all of the regional outreach programs, indicating the ability of this program to successfully reach higher-risk individuals. Many clients report never having been previously tested for HIV or other STDs. We attribute our success to our team traveling throughout Chicago and suburban Cook County, working very late hours in nontraditional settings to reach our target populations.

Howard Brown Health Center's HIV/STD prevention activities for Chicago and suburban Cook County have served approximately 18,000 adult

men who have sex with men (MSM) this fiscal year. These services are provided by a team of eight highly skilled health educators who are members of the community in which they provide services, including three fluent Spanish speakers. The health education team is assisted by a group of dedicated volunteers who provide outreach services, lead group interventions, and provide HIV/STD client centered counseling. These prevention interventions support the adoption of healthy, safer sex behaviors.

Who are we talking to?

For the first two quarters of our 2005 contract year we saw 8,237 clients on outreach services. We also provided 6,850 educational brochures to clients. Following is a breakdown of services by race and ethnicity for each of the services provided in the field:

Outreach = 5,210 clients

African American = 559; Latino = 2,271; Caucasian = 2,048; Asian/Pacific Islander = 127 Mixed Race = 205

Individual level Intervention = 1,537 clients

African American = 213; Latino = 506; Caucasian = 716; Asian/Pacific Islander = 67; Native American = 7; Mixed Race = 28

Group Education/Support = 462 clients

African American = 126; Latino = 94; Caucasian = 181; Asian/Pacific Islander = 7; Native American = 4; Mixed Race = 50

Prevention Case Management = 202 clients

African American = 78; Latino = 43; Caucasian = 67; Mixed Race = 14

Health Communication/Public Information (Single session presentations) = 81 clients

African American = 10; Latino = 23; Caucasian = 30; Asian/Pacific Islander = 9; Mixed Race = 9

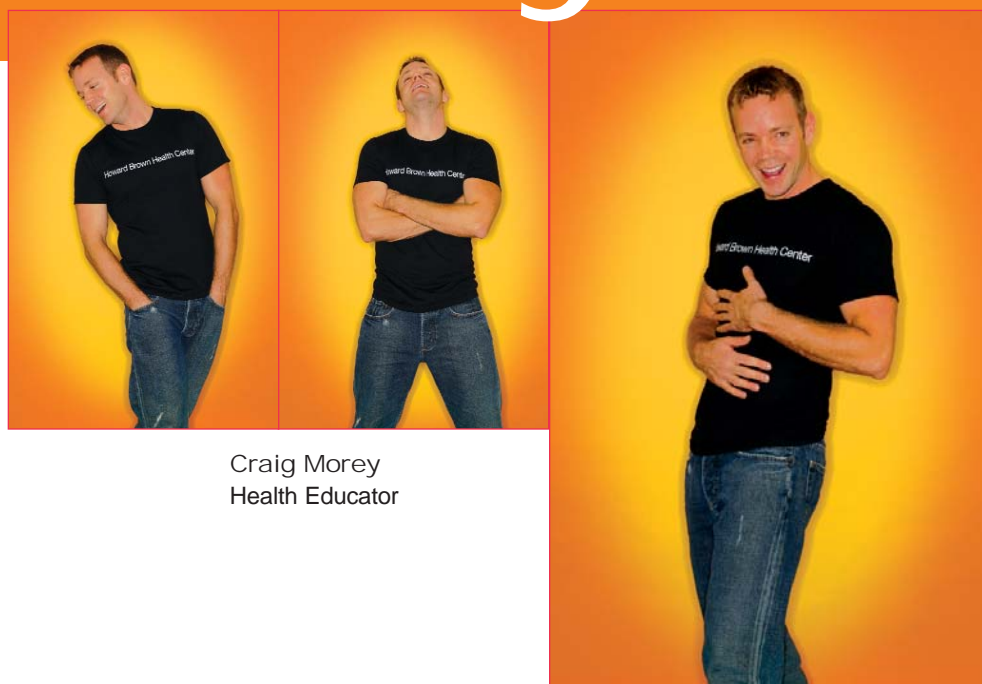
Social Marketing (Special Events) = 745 clients

African American = 134; Latino = 217; Caucasian = 140; Asian/Pacific Islander = 64; Mixed Race = 19

Community Outreach and Education

"I often encounter people that normally don't have access to HIV/STD testing or are afraid because of the lack of services in their primary language. Through funding that we obtained to provide services to communities of color, field services staff was able to provide 101 HIV and STD tests to minority communities in only six months. Many of the clients – mainly from the Latino community – had never tested before and were reached through bar outreach in the late hours of the night. We often forget that HIV awareness in other countries is not as prevalent as it is in the United States. People were grateful for the service and someone to talk to in Spanish. It's a simple thing but it makes a difference..."

Paco Zamora, Community Outreach



Craig Morey
Health Educator



The Brown Elephant Resale shops generate revenue of \$2.7 million per year. More than 100,000 items pass through our four shops, located in Chicago and Oak Park, IL. The revenue generated by donations and purchases at the Brown Elephants goes directly to help fund the more than 50% of our clients who are uninsured or underinsured. The four stores employ almost fifty employees, a third of the total Howard Brown work force.

**COOL STUFF.
EVERY DAY.**

Lakeview: 3651 N. Halsted
Andersonville: 5228 N. Clark
Wicker Park: 1459 N. Milwaukee
Oak Park: 217 Harrison

Schedule your pick up online at www.howardbrown.org or call 773-549-5943

Financials

Financially, Howard Brown Health Center improved its position in 2005. We ended the fiscal year with a net surplus of \$101,115. This is a great improvement from the prior fiscal year, which reflected a deficit of \$179,214. We have a total net asset size of \$5.9 million.

The funding sources pertinent to achieving our current annual budget are:

- \$7.0 million in governmental grants,
- \$1.0 million in private, foundation, and corporate support,
- \$1.5 million in fees for service revenue,
- \$1.0 million in individual and special event support, and
- \$2.7 million in Brown Elephant resale shop sales.

Statement of Activities Year ended June 30, 2005

Revenues, Gains and Other Support

Gross patient revenue	\$ 2,259,255
Less charitable care	(1,057,259)
Net patient revenue	1,201,996
Direct public support	4,278,734
Government contracts	6,752,307
Donated services	112,243
Interest	9,155
Other	66,443

Total revenues, gains and other support	12,420,878
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Expenses by Function

Medical	2,253,731
Behavioral Health	877,374
Research	3,171,112
Community services	1,533,577
Development	810,880
Brown Elephant	1,779,953
General and administrative	1,893,136

Total expenses by function	12,319,763
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Net Surplus	101,115
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Thank you

Howard Brown Health Center

gratefully acknowledges the many

individuals, corporations, foundations,

and government agencies that

support our mission. Because of their

generosity, we are able to serve all

members of our community, including

those uninsured and underinsured

members who could not find culturally

competent health

care services

anywhere else.



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AIDS Foundation of Chicago
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Architectural Artifacts
Aromatique, Inc.
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Australian Homemade
Auxilium
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The Tile Gallery
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United States Trust Company of New York
United Way Metro Chicago
Visions & Voices Theatre Co
VNA Foundation
Walgreens

Government Funding

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Chicago Department of Public Health (CDPH)
Cook County Department of Public Health
Health Resources and Services Administration (HRSa 330 Funding)
Illinois Department of Public Health (IDPH)
National Institutes of Health (NIH)
Ryan White Care Act

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Services at the main location include all medical services, behavioral health and social services, research, youth services, case management, and the Howard Brown Walk-in Clinic. This location serves the community as the preeminent source for LGBT health care. Most HMO/PPO plans accepted.

TRIAD Health Practice
 3000 North Halsted Street, Suite 711
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TRIAD Health Practice provides all of our medical services, including primary care, gynecological services, family planning and health screenings/check-ups. TRIAD accepts both HMO and PPO plans, and provides on-site parking.

Broadway Youth Center
 3179 N. Broadway
 Chicago, IL 60657
 (773) 935-3151

The Broadway Youth Center is a program of Howard Brown and our community partners offering comprehensive services to youth, ages 24 and under. Services include: case management for youth who need help with housing, job placement or basic needs; HIV testing and STD screening and treatment; medical services and education; individual and group counseling; and drop-in services including computer and internet use, socializing, and shower facilities.

The Brown Elephant Resale Stores
 3651 North Halsted Street
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Proceeds from The Brown Elephant stores benefit all of Howard Brown's programs. Store branches are located in Lakeview (3651 N. Halsted), Andersonville (5228 N. Clark), Wicker Park (1459 N. Milwaukee) and Oak Park (217 Harrison). Clothing, books, electronics, furniture and antique items are just a sampling of what you'll find on Brown Elephant shelves!



Staci Bush
Physician Assistant



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